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Directorate of e-Government

# Facilitating business with Government



ANNUAL ICT CONFERENCE

STRATHMORE UNIVERSITY

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# Directorate of e-Government



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Established in 2004 with a mandate to transform government services by providing alternative channels of service delivery from the traditional over-the-counter channel to online and mobile platforms using ICTs. There have been exciting success stories- and some challenges as well.

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# Reinventing government



*Rapid Results Initiative*

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Modern technology is reinventing public administration in Kenya

- Rapid results initiative (RRI)
- Kenya Vision 2030

MILESTONES...



# School results – online or SMS

- The award winning innovation in education



**THE KENYA NATIONAL EXAMINATIONS COUNCIL**

**Attention All KCPE & KCSE 2007 Candidates, Parents & Guardians**

Have you been registered properly for the exams? Confirm your registration details via SMS.

**Send SMS in this Format:**

**KCPE candidates:**

1. Create a new SMS and key in "Reg KCPE" followed by INDEX NUMBER.
2. Send the SMS to 7070.

**KCSE candidates:**

1. Create a new SMS and key in "Reg KCSE" followed by INDEX NUMBER.
2. Send the SMS to 7070.

**For example:**

① Create new SMS and key in "Reg KCPE" followed by INDEX NUMBER

② Send to number 7070

**NOTE:**

You should receive your registration details via SMS in the following format:

**For KCPE Candidates:**  
Your Index Number, Gender, Name, Year of Birth, Your Secondary School Choice (each school represented by a 6 digit code), Religion, Citizenship.

**For KCSE Candidates:**  
Your Index Number, Gender, Name, Year of Birth, Citizenship, Entry Code, Your Subject Choice (each subject represented by a 3 digit code), Last Exam Index, Last Exam Year.

**SMS technology developed by:**

**SendSMS KENYA**

020-2899005 or 0722-120800  
Email: info@sendSMS.co.ke

SMS to 7070 costs KSh 100 plus normal operator charges.

If you find that your registration details are not accurately recorded, urgently check your corrections through your respective schools or PCEs, DEOs, MEOs and DCEs, for private candidates.  
Please note that nominal rolls containing this information are with the schools and have to be returned to KNEC by 21st July 2007.  
Ensure corrections are done before then.  
The registration information can also be accessed through the KNEC website: [www.examsCouncil.or.ke](http://www.examsCouncil.or.ke)

# Capacity Building



Over the last one year, the Directorate of e-Government has given technical training to over 200 ICT officers working at various ministries in Nairobi.

It has also conducted a countrywide awareness campaign and sensitization countrywide. Most heads of departments and Districts Officers have been trained on how to access and use their email addresses on the .ke domain.

# Web Presence



All government ministries have websites. Currently they are being upgraded to accommodate to a standard template and to allow the next phase of web presence- online transactions. So far, it is possible to:

- Check voting status online
- Download police P3 forms online
- Log customs documents online



# Employment Online

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On 16th March 2007, the Public Service Commission of Kenya launched an integrated online recruitment and selection system. Of the 5,000 applicants who submitted their applications for the vacancy advertised shortly after the launch, 2,000 of them did so online.



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# Integrated Population Registration System



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The National ID system has been upgraded to produce 25,000 IDs per day from previous daily maximum of 5,000. A new passport issuing system has been acquired.

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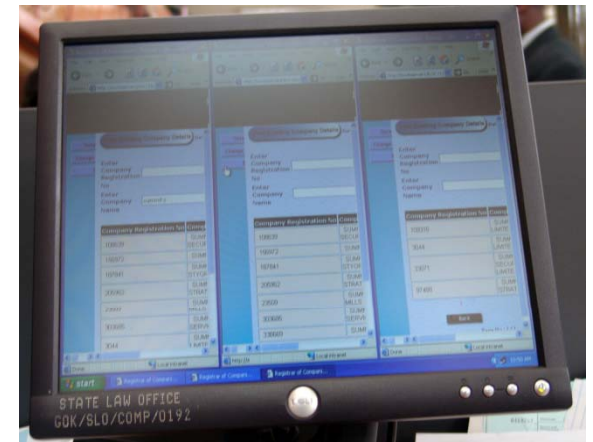
# Voting status online



- Electoral Commission of Kenya – online or via SMS.
  - From e-Gov to m-Gov?
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# Modernization of company registry

- Document Management System is being installed.
- The Companies Registry has been computerization fast tracked



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# Infrastructure



- Local Area Networks completed except NSSF Building, Utalii Hse and State House which are in progress
  - Provincial Headquarters Work-in-progress in Coast, Eastern, Western, Central and Rift Valley
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# Coming soon.....

- E-transaction bill



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# Government online....

- All will be involved



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# Thank you

“In the digital age, public services need to be instantly accessible, around the clock, from home or work”

Douglas Homes: **e-business STRATEGIES**  
**for GOVERNMENT**

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